



✉ atanud30@gmail.com

🏠 "Ashirbaad" Apartment, Flat  
No – 2D, Phase 1, 43  
Nandan Kanan (South),  
Khardah, 24.Pgs (N), West  
Bengal, Kolkata – 700118

📅 Date of birth 07/04/1985

🇮🇳 Indian

📞 7980076161

📞 9831930288

## Skills

Ability to work under Pressure..

Communication Skills..

Leadership Skills..

Customer Service..

## Languages

English

Bengali/Bangla

Hindi

## Interests

Martial Arts

Reading Story Books, Trekking

# ATANU DEY

## Experienced in International BPO

A self motivated individual, who consistently driving on Performance improvement & ensuring high standards of quality

## About me

To Be Involved with Challenging tasks in any Environment where My Determination, Dedication towards any Job & Experience of 17 Years in International BPO could be exposed for a versatile career...

## Education

### Secondary

2002 **Barrackpore Govt High School** Barrackpore

Passed my Madhyamik exam in 2002 from WBBSE Board with 601 marks (75.1 %)...

### Higher Secondary

2004 **Titagarh KrishnaNath High School** Barrackpore

Passed my Higher Secondary exam in 2004 from WBCHSE Board with 706 marks (70.6 %)...

### B.Tech

2008 **GNIT college** Sodepur, Kolkata

completed my B Tech in Computer science from GNIT college in 2008 with 7.6 DGPA

## Work experience

### Team Leader

Since February 2026

**EPOS Direct Europe Ltd** Unit 2, York House, Langston Road, Loughton, IG10 3TQ, United Kingdom

Currently working in EPOS Direct Europe Ltd since February 2026 as **Team Leader** for Direct Selling of All In One EPOS System & taking care 14 Guys under me...

### Chat Support & Sales

From April 2025 to February 2026

**Lookinsure LLC** Unit 1020, ParkLane Tower - Business Bay,Dubai, DU, United Arab Emirates

started working in **LookInsure LLC** since April 2025 in Car Insurance Chat Support & Sales process (Work From Home), & worked till February 2026...

### Sales Executive

From October 2022 to March 2025

**Joomdev Techno Solution Pvt Ltd** Janakpuri, Delhi

- worked here in Joomdev (Work From Home) in **Home Improvement & SOLAR ENERGY** Process as Sales executive from October 2022 to March 2025...
- Have A prior experience in dealing with the customers who were looking to renovate their house OR looking for SOLAR Panels, & used to fix the appointment with our specialists to discuss renovation plans...

## Work experience

### Team Leader

From October 2017 to September 2022

**Krealm InfoTech Pvt Ltd** Kolkata, Salt Lake (Sec V)

- Worked in **Krealm Infotech Pvt Ltd** as **Team Leader** from October 2017 to September 2022...
- worked in **SOLAR ENERGY** Process + **DME** Process + **B2B Website** campaign..
- Also used to provide training to the new candidates & helping to solve all Quarries regarding the process.....

### C.C.E & Team Leader

From February 2011 to September 2017 **J.D. Infosystem Pvt Ltd** Kolkata, WB, India

- Started working in **J.D. Info system Pvt Ltd** from February 2011 as a CCE for TPL Survey process...
- But from **October 2012**, started working as **Team Leader** for the same Process in the same Organization & continued till September 2017...
- In this same Organization, used to take care of the New Guys by giving them Training & helping to solve all Quarries regarding the process...

### C.C.E

From February 2010 to February 2011

**Trysam InfoTech Solutions** Kolkata, Park Street

Worked as CCE in **Trysam InfoTech Solutions** as a CCE in **Telstra Telecom** process from February 2010 to February 2011 in Australian shift...

### C.C.E

From March 2008 to January 2010 **Vishnu Solutions Pvt Ltd** Kolkata, WB, India

joined here in Vishnu Solution in March 2008 in Credit Card Campaign & Mortgage Collection Process as CCE & worked till January 2010...

Signature :-



Date :-